YOGESH SINGH CHOUDHARY

SYSTEM ADMINISTRATOR | CLOUD & INFRASTRUCTURE SPECIALIST

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PROFESSIONAL SUMMARY

Results-oriented **System Administrator** with **6+ years** of progressive experience in enterprise IT infrastructure management across **healthcare, media, fintech, and cybersecurity** sectors. Expert in **Windows/Linux server administration**, **VMware virtualization**, and **Azure cloud migrations**. Demonstrated leadership in managing **3 cross-functional teams** and large-scale environments with **5,000+ servers**. Proven track record of delivering **99.9% system uptime** through robust infrastructure design, proactive security hardening, and intelligent automation. **RHCSA & Azure certified** professional currently contributing to **NMC Healthcare's IT infrastructure in Dubai**, bringing international exposure and cutting-edge technical expertise.

TECHNICAL EXPERTISE

Windows Server 2008-2022	**RHEL** / CentOS / Ubuntu	**VMware** vSphere / ESXi / vCenter	**Hyper-V**
Microsoft Azure	**Oracle Cloud** (OCI)	**Active Directory** / GPO	**Rubrik** / Veeam / Acronis
SentinelOne / Rapid7	**WSUS** / AWX / SCCM	**ServiceNow** / ScienceLogic	**P2V / V2V** Migration
DNS / DHCP / Firewalls	**PowerShell** / Bash Scripting		

CERTIFICATIONS

AZ-104 - Microsoft Azure Administrator Microsoft | 2025	**RHCSA - Red Hat Certified System Administrator** Red Hat | January 2022	**AZ-900 - Microsoft Azure Fundamentals** Microsoft | February 2021
OCI Foundations Associate Oracle | May 2021		

PROFESSIONAL EXPERIENCE

NMC Healthcare
System Administrator

Dubai, UAE
November 2024 – Present

- Manage **enterprise IT infrastructure** for **UAE's largest private healthcare provider** with operations across multiple facilities and thousands of endpoints
- Administer **Windows/Linux server environments** ensuring **high availability**, **HIPAA compliance**, and robust **disaster recovery** capabilities
- Implement and maintain **virtualization solutions**, **enterprise backup systems**, and **security hardening** for mission-critical healthcare applications
- Collaborate with **cross-functional teams** including networking, security, and application teams to deliver seamless IT operations
- Monitor system performance using **enterprise monitoring tools** and proactively resolve issues to maintain **99.9% uptime SLA**

NCR Voyix
Windows Administrator II

Gurugram, India
August 2024 – October 2024

- Administered **Windows server infrastructure** for **global fintech and retail technology** leader serving **Fortune 500** clients worldwide
- Managed **Active Directory**, **Group Policy Objects**, and **server hardening** for enterprise security compliance and audit requirements
- Performed **system upgrades**, **security patch deployments**, and **performance optimization** across globally distributed environments
- Implemented **automation scripts** using PowerShell to streamline routine administrative tasks and reduce manual effort

ClearTrail Technologies
Senior System Administrator

Indore, India
April 2024 – August 2024

- Led **infrastructure management** for leading **cybersecurity and intelligence solutions** provider serving government and enterprise clients

- Designed and maintained **highly secure server environments** with focus on **data protection**, **encryption**, and **regulatory compliance**
- Implemented **monitoring solutions** and **automated routine administration tasks** improving operational efficiency by 30%
- Managed **incident response** and **change management** processes following ITIL best practices

Infinite Computer Solutions
Senior System Administrator (Client: Gannett Media / USA Today)

Noida, India
April 2023 – April 2024

- **Led 3 teams simultaneously** (Publishing, Operations, Engineering) with **15-24 members** across diverse technical skill sets
- Administered **3,500+ Windows/Linux servers** including provisioning, lifecycle management, and secure decommissioning
- Spearheaded **enterprise cloud migration** projects: **P2V**, **V2V**, and **VMware-to-Azure** migrations for critical workloads
- Executed **ESXi host upgrades** and **OS migrations** (Windows Server 2008 → 2022) with **zero downtime**
- Led **patching and vulnerability remediation** for **5,000+ servers** achieving **98% compliance** rate
- Designed and maintained **VMware virtualization** environments ensuring **99.9% uptime** SLA adherence
- Created comprehensive **SOPs** and **runbooks** for process standardization; reduced incident resolution time by **40%**
- Participated in **major incident calls** and coordinated cross-functional teams for rapid issue resolution

Tools & Technologies: ServiceNow, vCenter, Rubrik, Veeam, SentinelOne, Rapid7, WSUS, AWX, ScienceLogic, SolarWinds, Secret Server

CNI Consultants
Remote Support System Administrator

Bhopal, India
October 2020 – April 2023

- Provided **24/7 enterprise-level remote support** for **US-based clients** across healthcare, finance, and manufacturing sectors
- Managed **Hyper-V and VMware ESXi** virtualization environments including configuration, optimization, and troubleshooting
- Implemented comprehensive **cybersecurity solutions**: WatchGuard firewalls, Webroot antivirus, IDAGENT dark web monitoring
- Configured and maintained **backup solutions** using Acronis, Rapid Recovery, and Windows Server Backup ensuring data integrity
- Administered **RMM and monitoring tools**: ConnectWise Automate, Auvik, LionGard, RapidFire Tools for proactive infrastructure management
- Managed **email security** implementations with Barracuda and SMTP2GO ensuring spam-free and secure communications
- Provided remote troubleshooting via **ScreenConnect**, **AnyDesk**, **TeamViewer**, and **RDS** with excellent customer satisfaction

ITE Infotech
Technical Support Engineer

Bhopal, India
December 2018 – June 2020

- Provided **L1/L2 technical support** for hardware, software, and network infrastructure across the organization
- Supervised **architecture, design, and implementation** of company-wide platforms and applications
- Installed and configured **enterprise hardware**, **software applications**, and **network infrastructure** components
- Collaborated with stakeholders to build **product feature lists** and enhance user interfaces for better functionality
- Documented technical procedures and created **knowledge base articles** for common issues and resolutions

EDUCATION

Bachelor of Engineering (B.E.) in Computer Science
Rajiv Gandhi Proudyogiki Vishwavidyalaya (RGPV)
Bhopal, Madhya Pradesh, India

2014 – 2018

Languages: English (Fluent), Hindi (Native)   **Location:** Dubai, UAE   **Visa Status:** Employment Visa